



JOHN B. LACSON FOUNDATION MARITIME UNIVERSITY
(Molo), Inc.
(formerly Iloilo Maritime Academy)
M.H Del Pilar St. Molo, Iloilo City
COLLEGE OF BUSINESS



**LEVEL OF EMOTIONAL AND ECONOMIC PROBLEMS ENCOUNTERED BY TOUR
AND TRAVEL OPERATORS AMIDST COVID-19 PANDEMIC**

A Research Paper Presented to
The Faculty of the Bachelor of Science in Tourism Management
John B. Lacson Foundation Maritime University
M.H. Del Pilar, Iloilo City

In Partial Fulfillment of the
Requirements for the Subject
Research in Tourism

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BSTM-3B

January 2021



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Estal, D. L. G., Fabiantes, C. D., Guaro, J. M., Jimenez, M. A. L., Laanan, J. M. P., Locsing, R., Lorenzo, C., Mallon, J. P., Paspe, C., "Level of Emotional and Economic Problems Encountered by Tour and Travel Operators Amidst COVID-19 Pandemic" Unpublished Undergraduate Research, John B. Lacson Foundation Maritime University-Molo, January, 2021.

Abstract

This descriptive research study aimed to determine the level of emotional and economic problems encountered by tour and travel operators amidst COVID-19 pandemic when taken as a whole and when classified according to their types and socioeconomic status. This study involved 40 tour and travel operator, who were residing in Iloilo City. The respondents were chosen through random sampling method. The instrument used to determine the level of emotional and economical problems was a 20-item validated researcher-made questionnaire. The data gathered were subjected to statistical analysis. Mean, standard deviation, t-test for independence, and one-way Analysis of Variance (ANOVA) were the statistical tools used. Results revealed that generally, the tour and travel operators had a "high" level of emotional and economic problems encountered when taken as a whole. There is significant difference found in the level of emotional problems and no significant difference is found in the level of economic problems when classified as to type of tour operator. Moreover,